Please note:
MGH physicians are required to call to obtain Pre-Certs for the following insurance providers if not scheduled in ROE:
Blue Cross Blue Shield MA, Harvard Pilgram, Neighborhood Health Plan and Tufts.

### Aetna
- **Medsolutions**
  - Website: [www.medsolutionsonline.com](http://www.medsolutionsonline.com)
  - Pre-certification form online
  - Phone: 1-800-575-4417
  - Fax: 1-888-693-3210
- Pre-Cert. valid 90 days from date-of-service

### Blue Cross/Blue Shield (MA)
This includes:
- * Out-of-State * members with a Massachusetts PCP
  - **American Imaging Management (AIM)**
    - Website: [www.americanimaging.net](http://www.americanimaging.net)
    - Phone: 1-866-745-1783
- Authorization # is valid for 60 days from date-of-service
  - Non MGH Physicians required to call (AIM) to obtain Pre-Cert.
  - MGH Physicians call for Pre-Cert. if not scheduled in ROE

### Blue Cross/Blue Shield * O U T - O F - S T A T E *
- **Medsolutions**
  - Website: [www.bcbs.com](http://www.bcbs.com)
  - Phone: 1-800-676-2583
- Call the out-of-state Insurance for Pre-Cert. or Authorization Verification

### Blue Cross/Blue Shield (65) Medicare Replacement Product
- **CIGNA HealthCare**
  - Phone: 1-866-745-1783
- Pre-Cert. can be obtained via Noah

### CIGNA CareLink Members
- **CIGNA HealthCare**
  - Phone: 1-800-244-6224
  - and select the "Authorization" option
- Check back of CareLink ID card for authorization requirement
- CIGNA HealthCare authorization turnaround is 24 hrs for urgent care and 48 hours for elective service

### CIGNA HMO * O U T - O F - S T A T E *
- **Medsolutions**
  - Website: [www.medsolutionsonline.com](http://www.medsolutionsonline.com)
  - Phone: 1-888-693-3211
- Pre-Cert. valid 90 days from date-of-service
  - Must obtain Pre-Cert. or Reg. # prior to scheduling

### Fallon Health Care
- **Medsolutions**
  - Website: [www.medsolutionsonline.com](http://www.medsolutionsonline.com)
  - Phone: 1-888-693-3211
  - 1-866-275-3247 Option #3
- Pre-Cert required only for the spine, thoracic cavity, abdominal cavity, pelvis, knee (MRI & CT) PET CT (78815) Clinical should be faxed prior to scan to: 1-800-848-3623

### GIC (Commonwealth Indemnity Plan)
- **www.unicarestateplan.com**
  - Phone: 1-800-442-9300
- 7 days prior to date-of-service Pre-Cert. required

### Radiology Service
- **PET Scans**
- **CT Scans, CTA**
- **MRI and MRA**
- **3D Recon./US**
- **Nuclear Cardiology**
- **Interventional Radiology**

<table>
<thead>
<tr>
<th>Payer</th>
<th>Insurance Contact #</th>
<th>Payer Confirmation</th>
<th>Radiology Service</th>
<th>P = Pre-Certification</th>
<th>N = No Requirement</th>
<th>A = Authorization</th>
<th>R = Radiology Notification</th>
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<tbody>
<tr>
<td>Aetna</td>
<td>Medsolutions</td>
<td>Pre-Cert. valid 90 days from date-of-service</td>
<td>PET Scans</td>
<td>P</td>
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<tr>
<td>Blue Cross/Blue Shield (MA)</td>
<td><strong>American Imaging Management (AIM)</strong></td>
<td>Authorization # is valid for 60 days from date-of-service</td>
<td>CT Scans, CTA</td>
<td>P</td>
<td>P</td>
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<tr>
<td>Blue Cross/Blue Shield * O U T - O F - S T A T E *</td>
<td><a href="http://www.bcbs.com">www.bcbs.com</a></td>
<td>Call the out-of-state Insurance for Pre-Cert. or Authorization Verification</td>
<td>MRI and MRA</td>
<td>P</td>
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<tr>
<td>Blue Cross/Blue Shield (65) Medicare Replacement Product</td>
<td><strong>CIGNA HealthCare</strong></td>
<td>Pre-Cert. can be obtained via Noah</td>
<td>3D Recon./US</td>
<td>P</td>
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<tr>
<td>CIGNA CareLink Members</td>
<td><strong>CIGNA HealthCare</strong></td>
<td>Check back of CareLink ID card for authorization requirements or call Tufts Health Plan: 1-888-884-2404</td>
<td>Nuclear Cardiology</td>
<td>P</td>
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<tr>
<td>CIGNA HMO * O U T - O F - S T A T E *</td>
<td>Medsolutions</td>
<td>Pre-Cert. valid 90 days from date-of-service</td>
<td>Interventional Radiology</td>
<td>P</td>
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<td>Fallon Health Care</td>
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<td>Must obtain Pre-Cert. or Reg. # prior to scheduling</td>
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<tr>
<td>GIC (Commonwealth Indemnity Plan)</td>
<td><strong><a href="http://www.unicarestateplan.com">www.unicarestateplan.com</a></strong></td>
<td>7 days prior to date-of-service Pre-Cert. required</td>
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Please see Other Considerations on Page 2
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<thead>
<tr>
<th>PAYER</th>
<th>INSURANCE CONFIRMATION</th>
<th>PAYER CONFIRMATION</th>
<th>RADILOGY SERVICE</th>
<th>P = Pre - Certification</th>
<th>A = Authorization</th>
<th>N = No Requirement</th>
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<tbody>
<tr>
<td>Great-West Healthcare</td>
<td>Medsolutions</td>
<td>Pre-Cert. valid 90 days from date-of-service</td>
<td>PET Scans</td>
<td>P</td>
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<tr>
<td>Harvard Pilgrim Health Care</td>
<td>National Imaging Association (NIA)</td>
<td>Authorization is valid 30 days from date-of-service</td>
<td>CT Scans, MRI and MRA</td>
<td>N (Breast only)</td>
<td>N</td>
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<td>Health First</td>
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<td>3D Recon./US</td>
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<td>MassHealth Medicaid</td>
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<td>New Hampshire Medicaid</td>
<td>Schaller Anderson</td>
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<td>Out-of-State Medicaid</td>
<td>Call patient insurance to obtain authorization</td>
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<td>Neighborhood Health Plan (NHP)</td>
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<td>Non MGH Physicians required to call Medsolutions to obtain Pre-Cert.</td>
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<td>Tufts Health Plan</td>
<td>National Imaging Association (NIA)</td>
<td>Authorization is valid for 60 days from the visit date.</td>
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<tr>
<td>Vermont Medicaid</td>
<td>Medsolutions</td>
<td>Authorization is valid for 60 days</td>
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</tbody>
</table>

Other Considerations:
1. If a patient has an out-of-state insurance plan / out-of-state Medicaid, call the insurance provider to obtain authorization prior to scheduling your patient's radiology exam.
2. If a patient's insurance is NOT listed / NOT Medicare, call the insurance provider to obtain a Pre-Cert or pre-authorization prior to ordering the radiology exam.
3. If a patient is a WORKERS COMPENSATION / MOTOR VEHICLE ACCIDENT (MVA) case, please obtain authorization from the insurance provider handling the case.
4. If you are rescheduling a patient to an earlier date-of-service the insurance provider requires the referring physician to obtain a new Pre-Cert or pre-authorization.
5. For additional payer resource link click on the following link: http://www.partnersradiology.org/prior-auth-grid/PreAuthGrid201006.htm